



WE NEED YOU

WE'RE LOOKING FOR PRODUCT TECHNICIAN

LOCATION:
Various across the UK

WORKING HOURS:
Monday to Sunday on a rota basis

DAY RATE:
£100 per day

OTHER BENEFITS:
£25 Daily Bonus paid on completion, Mileage & Lunch expenses

CONTACT TYPE:
Casual Worker Agreement

REPORTING IN TO:
Client Services Manager

WE'RE LOOKING FOR A TECH SAVVY TECHNICIAN

Our Product Technician will be responsible for the upgrade of the latest software release on Samsung devices across various retail stores in the UK. You will cover multiple locations working in store.

TO MAKE A REAL DIFFERENCE IN THESE AREAS

SOFTWARE UPGRADES

- Get hands on with the latest devices in store, conducting software updates on each mobile device across the Samsung range
- Ensure each device has a full install of the latest software
- Software updates can take between 60-90 minutes per device

COMPLIANCE CHECKS

- Check that the software has been correctly installed
- Accurately report on software upgrade completion
- Software updates are tracked centrally, and completion targets will be reported on daily

CALL FILE COVERAGE

- Visit stores on your call file accurately, ensuring you achieve your target number of upgrades per day

OUR IDEAL PERSON & THE ESSENTIALS WE'RE AFTER

- You're a quick learner, able to retain knowledge
- You're someone who is tech savvy and understands how to install mobile software updates
- You're trustworthy, with the ability to work independently
- You're patient and dedicated to completing each upgrade successfully
- You're target driven – with a willingness to get the job done
- You're friendly, confident with an engaging approach
- You're flexible and adaptable
- You've got a full UK driving license, willing to travel long distances when required

SAMSUNG
PRODUCT
TECHNICIAN

Our ETHIC values are at the core of everything we do, the way we think, the approach we take. These five values are qualities we look for in every single member of the Blue Square team.

