

WE NEED YOU

WE'RE LOOKING FOR
STOCK CONTROLLER

LOCATION:

Hybrid: London X2 days / Home

WORKING HOURS:

Monday – Friday 40 hours per week

SALARY/DAY RATE/GRADE:

Up to £30,000 Per annum + Reward Scheme
Bonus

CONTACT TYPE:

Fixed term contract

REPORTING IN TO:

Senior Account Manager

WE'RE LOOKING FOR AN EXPERT WHO ENSURES FLAWLESS DELIVERY EVERY TIME.

As our Stock Controller, you'll oversee the end-to-end stock management process for a programme of live events. Reporting into the Senior Account Manager (SAM), you'll ensure stock availability, accuracy, and accountability at every stage.

You will work closely with internal teams and attend live sites to oversee stock checks, reconciliations, and logistics. Forward planning and proactive stock management are essential to ensure sales demand is always met. This is a fixed-term contract, initially 3 months rolling, with the programme running from January until the end of 2026.

At Kru Live, flawless delivery is built on precision, accountability, and people who care deeply about getting the details right. Our Stock Managers are critical to the success of live sampling and sales programs, ensuring stock is secure, accurately tracked, and always available. From warehouse to site and back again, this role safeguards product integrity and keeps our retail operations running seamlessly in fast-paced, live environments.

If you're highly organised, operationally minded, and take pride in running a tight ship behind the scenes, this role offers the chance to play a pivotal part in delivering exceptional live experiences.

TO MAKE A REAL DIFFERENCE IN THESE AREAS

STOCK & INVENTORY MANAGEMENT

- Take ownership of all programme stock, tracking it from warehouse to site and back
- Log, barcode, and reconcile stock within Zettle and internal systems
- Maintain accurate stock levels and flag replenishment needs proactively
- Ensure sufficient stock is available on site to support uninterrupted sales
- Conduct regular stock counts and audits to minimise loss or discrepancies

LOGISTICS & DELIVERY

- Coordinate stock deliveries and collections according to event schedules
- Ensure stock is securely packed, sealed, and transported safely
- Manage post-activation returns, logging and reconciling stock back to the warehouse

ON-SITE STOCK OVERSIGHT

- Travel to live sites as required to oversee stock checks and reconciliations
- Support Event Managers and field teams with stock-related queries
- Act as the point of escalation for stock discrepancies or issues during activations

SALES, RECONCILIATION & REPORTING

- Reconcile physical stock against live sales data
- Log refunds, write-offs, wastage, and discrepancies accurately and in real time
- Complete end-of-event and ongoing reconciliation reports for internal audit and client reporting

KRU LIVE STOCK MANAGER

- Work closely with the SAM and wider account team to ensure clear visibility of stock performance

WAYS OF WORKING

- Uphold Kru Live Ways of Working and operational standards
- Communicate clearly and proactively with internal teams and stakeholders
- Take a solutions-focused, calm approach in live environments
- Align fully with Kru Live values and commitment to excellence

OUR IDEAL PERSON & THE ESSENTIALS WE'RE AFTER

We're looking for someone who is proactive, highly organised, and thrives in a fast-paced, operational environment. You take ownership of your work, pay close attention to every detail, and enjoy turning plans into smooth, flawless live experiences. Calm under pressure and solutions-focused, you ensure stock, logistics, and processes run seamlessly from start to finish. Proven experience in stock management, logistics, retail operations, or warehouse environments

- Strong attention to detail and excellent organisational skills
- Confidence working with POS and stock management systems (Zettle beneficial but not essential)
- Ability to remain calm under pressure in live, fast-paced environments
- Proactive, solutions-focused mindset with strong problem-solving skills
- Willingness to travel to site and work flexibly as required

OUR VALUES

- **Meticulous** – Our attention to detail ensures flawless execution
- **Innovative** – We embrace fresh ideas and creative solutions to stay ahead in our industry
- **Ambitious** – We strive for excellence, always pushing ourselves and our work to the next level
- **Dedicated** – Our passion and commitment to our clients and staff drive everything we do
- **Trustworthy** – We build strong relationships by acting with integrity and always delivering on our promises
- **Fearless** – We welcome challenges that others avoid, pushing boundaries to achieve outstanding results.
- **People-Centric** - Our people are at the heart of everything we do, ensuring exceptional experiences for both clients and staff