



WE'RE LOOKING FOR A  
**COFFEE BRAND EXPERT**

LOCATION: AS ADVERTISED  
SALARY: £110 PER DAY  
WORKING HOURS: AS ADVERTISED  
OTHER BENEFITS: £15 DAILY BONUS

## WE'RE LOOKING FOR A BRAND EXPERT PASSIONATE ABOUT COFFEE

As our Brand Expert, you'll play a key role in connecting the latest Ninja Kitchen products with our valued customers. You'll play a crucial role in creating unforgettable brand experiences, showcasing the latest features and functionalities, providing an engaging coffee experience. You'll bring excitement and enjoyment into the customer experience, leveraging your engaging personality to influence purchase decisions and build brand loyalty.

If you're an experienced Brand Expert, with an active interest in Coffee and passionate about showcasing the latest tech, this role is for you!

## TO MAKE A REAL DIFFERENCE IN THESE AREAS

### BRAND AWARENESS

- Be the face of the brand, capturing the attention of consumers with your infectious energy and enthusiasm. Establish meaningful connections with customers, creating a positive and memorable brand experience
- Deliver captivating and informative product demonstrations
- Create memorable demonstrations and bring the products to life
- Ensure customers gain a deep understanding and appreciation for our products
- Working as a team to meet and exceed targets

### PRODUCT EXPERTISE

- Become a Ninja Kitchen Coffee Machine product expert! Know the product range inside out with the ability to upsell, educate customers on features and benefits of the products ensuring they leave with a deep appreciation of the brand
- Showcase features and functionalities of our latest products through hands-on experiences
- Stay up to date with the latest industry trends

### CONTRIBUTE TO A FUN ATMOSPHERE

- Bring a sense of excitement and enjoyment into the customer experience
- Create a fun and welcoming atmosphere during product demonstrations, making the interaction not just informative but also enjoyable
- Your energy and enthusiasm will play a key role in making our brand memorable and fostering a positive atmosphere

### DRIVE ENGAGEMENT

- Enhance product visibility and drive sales. Leverage your engaging personality to influence purchase decisions and build brand loyalty
- Build meaningful shopper and colleague relationships to upsell products where possible
- Build relationships with instore teams to engage customers and increase sales opportunities

### STORY TELLING

- Delivering engaging experiences that resonate with diverse audiences. Share your passion and knowledge of the brand and product range in a way that sparks curiosity and leaves a lasting impression

- Be confident in delivering hands-on demos that showcase the products based on the individual customer requirements

## FEEDBACK LOOP

- Act as the eyes and ears on the ground, providing valuable insights and feedback to improve brand performance in store. Your input will be instrumental in refining our approach and ensuring continuous success.

## OUR IDEAL PERSON & THE ESSENTIALS WE'RE AFTER

- You're able to bring high energy and enthusiasm. We're looking for individuals who can create a memorable atmosphere wherever they go
- You're an excellent communicator with strong interpersonal skills. You will be comfortable striking up conversations with strangers and making them feel excited about our products
- You're passionate about coffee and the latest kitchen tech, a quick learner who can become a product expert and is capable and competent of using the products to highlight features – both on your own hair and the customer's
- You're able to demonstrate a creative and innovative approach
- You're someone with proven experience in delivering product demonstrations
- You're able to demonstrate experience in retail and/or customer service
- You're able to influence sales
- You're able to thrive in a dynamic and fast-paced retail environment
- You're able to work well as part of a team

OUR ETHIC VALUES ARE AT THE CORE OF EVERYTHING WE DO, THE WAY WE THINK. THE APPROACH WE TAKE. THESE FIVE VALUES ARE QUALITIES WE LOOK FOR IN EVERY SINGLE MEMBER OF THE TEAM.



EXCELLENCE  
TOGETHER  
HEART  
INTEGRITY  
CURIOUS